

## POLICY OLIVER'S DIVE

### PAYMENT :

BOOKING IN ADVANCE REQUIRED DEPOSIT (HALF OF THE PRICE). DEPOSITS ARE NON REFUNDABLE. BOOKING IS COMPLETE ONLY WHEN WE RECEIVE YOUR DEPOSIT PAYMENT. FULL PAYMENT IS REQUIRED BEFORE YOUR DIVES WHEN YOU DO PAPERWORK AND TRY EQUIPMENT. DISCOUNTS WILL VARY ACCORDING TO SEASON. WE DO ACCEPT CASH (CORDOBAS AND DOLLARS) IN GOOD STATEMENTS. WE DO OFFER CREDIT CARD WITH 7% AND PAYPAL WITH 5%. ISLAND CHANGE : 37 CORDOBA = 1\$ DOLLAR AMERICAN.

### CANCELLATION :

IF YOU CANNOT DIVE FOR ANY REASON YOU HAVE TO TELL US AT LEAST 24H BEFORE. OTHERWISE YOU WILL HAVE TO PAY ANYWAY YOUR DIVES. THERE IS NO CANCELLATION POLICY FOR BLOWING ROCK TRIP. DEPOSIT IS NON REFUNDABLE.

### PRO PRICES :

WE OFFER A 10% DISCOUNT FOR DIVE PROFESSIONALS (DIVEMASTERS AND INSTRUCTORS) UPON SHOWING YOUR PRO-LEVEL CARD. THESE PRICES ARE FOR DMS AND INSTRUCTORS WITH PROOF OF RENEWED ACTIVE STATUS. EXPIRED STATUS WILL BE AT REGULAR DIVE PRICES.

### DSD/REFRESHER/FUN DIVES :

UNFORTUNATELY IF YOU CANNOT GO DOWN FOR ANY REASONS (EQUALIZING, STRESS, SEASICKNESS ETC.) YOU WILL HAVE TO PAY THE WHOLE EXPERIENCE.

### OPEN WATER COURSE/DSD :

-OWC : E-LEARNING IS NON-REFUNDABLE. YOU WILL HAVE THE OPTION OF STARTING YOUR E-LEARNING BEFORE YOUR ARRIVAL ON THE ISLAND OR BEFORE YOUR DIVES. THIS SAVES YOU 6-8 HOURS OF WORK. ALTERNATIVELY, YOU CAN STUDY AFTER YOUR FIRST DIVES, BUT THE WORKLOAD WILL BE GREATER. IF YOU WANT TO QUIT AFTER CONFINED WATER SESSION YOU WILL HAVE TO PAY ONLY THE PRICE OF A TRY DIVE.

IF YOU CONTINUE YOUR EDUCATION AND IF YOU CANNOT FINISH YOUR COURSE FOR ANY REASONS (INCLUDING EQUALIZING PROBLEM OR SICKNESS) YOU WILL HAVE TO PAY THE WHOLE EXPERIENCE.

-DSD : IF YOU LIKE YOUR TRY DIVE AND WANTED TO CONVERT INTO AN OPEN WATER COURSE, WE CAN INCLUDE IT IN THE PRICE OF THE COURSE AND YOU WILL JUST PAY THE DIFFERENCE.

### ADVANCED OPEN WATER COURSE :

IF YOU WANT TO QUIT AFTER FIRST DAY, YOU WILL HAVE TO PAY HALF OF THE PRICE. E-LEARNING IS NON REFUNDABLE. IF YOU CONTINUE YOUR EDUCATION AND IF YOU CANNOT FINISH YOUR COURSE FOR ANY REASONS, YOU WILL HAVE TO PAY THE WHOLE EXPERIENCE.

### PACKAGES :

BOOKING IS COMPLETE ONLY WHEN WE RECEIVE YOUR DEPOSIT PAYMENT (FULL PRICE FOR THE ACCOMMODATION AND HALF PRICE OF THE DIVES). FULL PAYMENT IS REQUIRED BEFORE YOUR DIVES WHEN YOU DO PAPERWORK AND TRY EQUIPMENT. DEPOSITS ARE NON REFUNDABLE AND BOOKING CANNOT BE CANCELLED.

EQUIPMENT : IF YOU BREAK, DAMAGE OR LOOSE EQUIPMENT, WE WILL UNFORTUNATELY CHARGE YOU. (EX: LIGHT = 50\$; MASK = 30\$; WETSUIT = 80\$; ETC.)

### MARINE LIFE RESPECT :

IF ANY BAD ATTITUDE OR NOT PASSIVE INTERACTION SEEN UNDERWATER, THE DIVE GUIDE CAN DECIDE TO STOP THE DIVE. WE ARE ENGAGED IN BEING CONSCIOUS DIVERS AND PROTECTING THE OCEAN.